

Welcome to 803 Fannin Garage!

Monthly Parking – Quick Start Guide

803 Fannin Garage
803 Fannin Street | Houston 77002
Car & Elevator Entrances: Fannin St.
Garage Management Contacts: 713-227-0214 & 803fannin@raffleparking.com

We're Glad You're Here

Thank you for choosing 803 Fannin Garage for your monthly parking needs. This guide provides everything you need to begin parking immediately. For full terms and conditions, please refer to the Parking Agreement.

Getting In & Out

Garage Access

- Our EZ tag readers provide easy access.
- Approach the gate slowly and allow the system time to read your tag.
- Wait for the gate arm to fully rise before proceeding.
- In case it does not read your plate, please use your access card.
 - You would have received your badge from us or your company
- When using an access card, hold firmly against the faceplate, where it states, “hold key card here”, until the gate arm rises.

Important:

- Do not tailgate another vehicle. Each vehicle must be scanned individually.
- If the gate does not open, use the call button at the entry station for assistance.

Clearance Height:

- 7' throughout the garage
- 8'2" first floor only
- Oversized vehicles are not permitted.

Where to Park

- Park in designated monthly or unreserved areas as assigned.
- Do not park in reserved or marked restricted spaces unless authorized.
 - Interested in Reserved Parking? Email us at gs@raffleparking.com.
- Observe posted signage throughout the garage.
- EV charging available – Located on level 6 (active charging required at all times).

Event & High-Traffic Days

- During major downtown events, traffic volume may increase significantly.
- Please allow extra time for entry and exit during event traffic.

Account & Billing Reminders

- Monthly parking is billed on the first of each month.
- Ensure your payment method remains current to avoid access interruption.
- To update billing, vehicle information, or contact details, please access your account portal [here](#).
- Need to cancel? Access your account portal and provide us with a 30-day notice.

For full billing terms and cancellation requirements, refer to the Parking Agreement.

Lost Credential or Vehicle Change

If you:

- Lose your access card
- Need to replace or add a vehicle
- Experience repeated access issues

Contact the garage office immediately for assistance.

Replacement fees may apply.

Need Assistance?

Garage Office: 713-227-0214

Email: gs@raffleparking.com

For emergencies inside the garage, use the call button at the nearest stairwell or elevator lobby.